WWW.
CATDOGGPS
.CO.UK

Terms and Conditions

The Terms and Conditions includes the rights and obligations of catdoggps.co.uk website (hereinafter: provider) and the electronic service user customer (hereinafter: customer) (hereinafter: parties)

We are pleased to welcome You on our website. If you like our product, we would like to draw your attention to these important notes.

We ask you, if you want to be a customer of catdoggps.com website, please read the terms and conditions carefully and take advatage of our service only if you accept all points and approve of it. This document will not be filed, only will be concluded in electronic form, cannot be retrieved in the future, does not refer to a code of conduct.

All information communicated of the product are based on the manufacturer. The manufacturer can change the informations any time, without previous notification. The provider cannot take responsibility for any of these changes.

Should you have any questions regarding the operation of the website, feel free to contact us ont he given chanels.

The language of the agreement: English

The orders will not be printed, filed, will be only concluded in electronic form, with an automatic number and avaliable for 6 moths.

The website is working as a provider under the law of electronic trading services and the related informatonal society(Hungary 2001th CVIII. work act – Ektv)

The required data of the firm under EKtv. 4.§

Provider:	
The operator of catdoggps.com website	Global Sales Kft. (seller) data:
Company name:	Global Sales Kft.
Home:	H-1135 Budapest, Jász utca 46.
Tax number:	HU24301381
Registraion number:	01-09-170795
Issuing authority:	Metropolitan Tribunal
Leadng commercial register:	Metropolitan Tribunals Firm Register
Bank account number:	**Budapest Bank - 10100716-29082800-01003003**
IBAN:	**HU70**
Swift code:	**BUDAHUHB**
PayPal account:	**globalsalesmail@gmail.com**
Phone number:	**+36 20/981-1555** (weekdays 9am-5pm)
E-mail:	info@catdoggps.co.uk

Customer:

The providers service can be used by any legally competent person or entity without legal personality, if they fulfill the registration, accept the terms and conditions consider bindig to yourself and the published things to know of the website.

General Terms of Use:

The price on the website understood in hungarian forint (HUF), gross price, the 27% VAT included. The price does not includes the shipping fee. We do not charge any further packaging price.

The processing and the shipping are made on weekdays, the customer service is not avalialbe on the weekends. The processing is made on weekdays between 9am to 5pm. The Customer can place orders addition to the time idicated and it will be processed on the next working day.

The customer can check and order the product ont he providers website. The shown product can be ordered online with home delivery.

The execution time of delivery: 4-6 days inf the product on stock.

The product: GPS tracking device

Placing, conformation, accept, demission of the the order:

The customer can place orders by clicking on the „Order” button. After the verification of the order the system is asking for a registration. After placing th order the system is asking for the payment terms(cash or bank transfer) and to choose the shipping method.
After this, the website is asking for the most necessary personal details (name, e-mail address, shipping address, billing address). Once the order is done, the system sends an automatic message about the conformation of the order. After placing the order the provider sends a message about the approval of the order or the decline of the order becaus of out of stock, etc. This happens within 48 hours after the order. Partial fulfillment is only avaliable if preliminary discussion is made with the provider. If the execution can be made, the the providers customer service will contact the customer by phone, to confirm the personal

details and to give information regarding the exact time of delivery. The VAT included prices shown on the providers website.

The products invoice is made by Global Sales Kft.

The provider has the right to cancel the order and delet the datas if the customers details are invalid or uninterpretable.

Conclusion of Contract:

The contracts made in electronic form (online) are defined as contract between distance personas, which is not a written contract, the provider will not file it, will not be avaliable in the future. The language of the contract is Hungarian.

With filling and sending the online order sheet to the provider and with the recieving of the automatic notification letter means the claim of the customers order.

The contract is come to being, when the provider sends the positive stock notification letter after the claim of the customers order.

With the sending of the order and recieving the positive stock notification letter, the cotract is made by implicit attitude. Both the claim and the notification are valid, when the details above are avaliable to the customer.

In case the product is out of stock, the customer will recieve a letter about the date of the delivery, which can be confimed or the order can be canceled in electronic form by the customer.

The contract is enter into force when the provider confirmed the date of delivery to the customer and both the provider and the customer accepted the expected date of completion.

The provider will accept the claim, only when the customer gave all the necessary informations for the order. The provider will not take any responsibility of faulty completion which is because of any incorrect information, given by the customer.

Corrections of data entry errors:

After sending the order, if the customer gave his/her personal informations incorrectly or would like to cancel the order, can contact the providers customer service on info@catdoggps.co.uk e-mail address or on the +36209811555 phone number on weekdays, between 9am-5pm. Skype: CatDogGps
It is important to do this as soon as possible if any problems occurred.

Payment methonds:

- **PayPal**
- **Bank transfer (pre-transfer to the providers bank account, in all cases)**

Shipping methods:

DPD Hungária Kft. Delivery Services

International shipping
The product will arrive to the customer in maximum 5 days

DPD Package £14

After recieving the product the customer must check the intact of the package with the delivery colleague. The customer must check if all the necessary documents are in the package (user's manual, warranty) and if any of these are missing or the package is damaged the customer must fill a shipping note which provided by the delivery colleague. The customer should not take over damaged package. Without the shipping note the provider cannot accept any complaints.

After recieving the package the delivery colleague will give the original invoice to the customer. The customer must confirm the takeover of the undamaged package with his/her signiture on the invoices original copy, which can be found with the delivery colleague.

With choosing either of the payment methods the customer will recieve a separate notification e-mail regarding the total ammount, bank account number, expected date of delivery. After recieving this e-mail the customer must transfer the total ammount (price of the product and the shipping fee) on the given chanels to the provider.

Budapest Bank Nyrt. - 10100716-29082800-01003003
SWIFT BUDAHUHB
IBAN HU70

PayPal globalsalesmail@gmail.com

Packing:

Packaging prices are included in the total ammount.

Warranty:

Consumer goods required warranty are protected under 151/2003. (IX.22.) Hungaria Government Regulation as follows:

The warranty is 1 (one) year. The warranty period starts when the product is delivered to the customer or, if the startup is made by the provider or a trustee of the provider, at the time of the startup. The provider must give a warranty letter with the product without a specific request. The warranty letter must be easy to understand and unequivocal and on HUNGARIAN language.

<u>The warranty letter must contain:</u>

- the name and address of the provider
- the name, type, serial number, **!!!** of the product
- the importers name and address, if the manufacturer and the product is from abroad
- the customers rights regarding to the warranty, the deadline for enforceability, place and conditions

The warranty letter must refer to that the customers rights under law are not contained in the warranty letter. The warranty claims can be validated with the warranty letter. The irregelular preparation or the failure to give of the warranty letter does not affect the commitment validity. The need for repair can be claimed in a maintenance services shown on the warranty letter. During the repair, only new parts can be installed in the product.

The following informations must be on the warranty letter, if the repair is under warranty:

- the date of the warranty claim and the starting of the repair; if a vehicle, the km mileage
- the cause of error and the repair method
- the date of the return of the product to the customer; if a vehicle, the km milage
- the extended date of the warranty

The products which are fixed wired and heavyer then 10 kilogramms, or cannot be transported as hand luggage, exept vehicles, must be repaired in the place of operation. If the product cannot be repaired in the place of operation then the provider is responsible for the reinstallation and for the shipping. If the customer, because of the malfunction of the product, claims the replacement of the product within 3 days after the completions of delivery (or startup), the provider cannot rely on (Hungarian Civil Code) Ptk. 306. § (1) paragraph a) point, for disproportionate additional costs, the provider must change the product if it prevets the intended usage.

Warranty claims validated in the consumers contracts are protected under 49/2003. (VII. 30.) GKM (Ministry of Economy and Transport) decree reads as follows:
If the customer wishes to make a warranty claim against the distributor of service/product (hereinafter: provider) then the consumers contracting must be considered as valid, if the customer can show the proof of payment certificate. In cases, when a products warranty is valid only, when there is a warranty letter over and above the paymet certificate and the loss or damage of the warranty letter impedes or prevent the warranty, then the cost of the replacement of the warranty letter is the customers mortgage, and the validation of the warranty is the existence of all necessary documents. The replacement of the warranty letter is cannot be charged to the provider, but helps the customer with his/her best knowledge to replace the warranty letter. All costs to replace the warranty letter is charged to the customer.

About objections of the provider and the customer, a report must be filed with the following details:

- the customers name and address
- the consumer goods (hereinafter: product) name and full price
- the date of purchase
- the date of error reporting
- the description of the error
- the claim of the customer
- merhod of the settlement of the complaint

If the method of the settlement of the complaint is different then the customers claim, the it must be filed in the report. A copy of the report must be given to the customer. If the provider is unable to give information regarding the completitions of the claim to the customer at the time of the report, the provider must inform the customer within 3 working days. The provider must inform the customer, that the repair or the change will be done considering to the customers needs and the products attributions within a reasonable time, without significant inconvenience, due to (Hungarian Civil Code) Ptk. 306 § (2) paragraph. The provider must endeavor that the repair or the change up to be ready within 15 days. The product can be taken to repair with a quittance only. The customers name and address, the required idetificaton details of the product, the date of the takeover of the product and the date when the customer can get back the product, must be written on the quittance.

The provider is responsible for that the product is compliance to the attributions shown in the contract or in the legal documents, when it is returned to the customer. The manufacturer and the provider is free from any responsibility, if:

1. the customer knew the error when the contract was made, and still signing the contract knowing about the error
2. the customers discovers, that there was an error during the compliance, but the customer does not inform the appropriate persona sin time, then the provider does not responsible for the damages.
3. the customers legal liability can be validate in such errors, which already had in the time of compliance and occurred within 2 years. With second-hand goods this deadline can be shortened to 1 year, with the agreement between the customer and the provider

Please note, if the customer occurres an error when recieving or using the product, immediately contact the provider on info@catdoggps.co.uk e-mail address. Provide the faulty products idetification details, the date of the purchase and the description of the error. If the customer is able to send pictures about the error, that can ease and accelerate the process.

The right of withdrawal

(1) The customer can withdraw from the contract within 8 working days, without any notice.

(2) The customer has the right of withdrawal, once he/she recieved the product or for service, after contracting in case the provider comply with its reporting duties.
(3) If the entiti does not comply with its reporting duties the customer can exercise its right of withdrawl within 3 moths after recieving the product(in case of service after the contracting)
(4) If the reporting duties are done (specified in the 3rd paragraph) within 3 moths, the 8 days for the right of withdrawl openes after the customer recieved the report.
(5) The entiti must refund the full ammount as soon as possible, but at least within 30 days after the withdrawl. The customer takes full responsibility for the upcoming expenses of the return of the package, because of the right of withdrawl.

Exercising the right of withdrawal

- The cutomer can withdraw from the order, after placing the order but before the shipping. For this the customer must contact the provider by e-mail on info@catdoggps.co.uk or by phone +36-209811555. In this case the customer has no further costs.

- The customer can withdraw from the order within 8 days, after recieving the product. The customer must inform the provider by e-mail on info@catdoggps.co.uk, by phone, or by postal mail. If the customer chooses the the postal mai method, the customer should send it as registered letter; with this option the customer can verify the date posted.
- The customer can return the product with delivery service providers and with post. The customer must be carefull with the packaging, so the product could not damaged. The costs of the return is charged to the customer, the provider cannot recieve it by cash on delivery.
- After the provider recieved the returned product, the opening and the inspection of the package will be recorded with a videocamera. This is for avoiding any further misunderstandings (Eg.: The returned product is damaged or something is missing).
- The provider must return the full ammount of the price to the customer, after the confirmation, within 30 days, to a bank account given by the customer.
- The provider can demand the price of the products damage, if it was misused.

The law (17/1999. (II. 5.) Gov. Regulation about the contracts with a distances full article can be checked here.

Privacy Policy

The provider respects the customers constitutional rights to protection of personal datas which says that everybody provides his/her personal informations.

The provider treats the personal informations according to the prevailing laws, which the provider is obliged to comply. The data management by the provider is applied by the following data protection and privacy policies:

- Protection of individuals with regard to automatic processing of personal data, dated in Strasbourg 28.01.1981 convention; law VI. 1998.
- 1992. LXIII. law, Protection of the public disclosure of personal data
- Law of communication (Hkt. 2001. XL. VIII. paragraph)
- government regulation of telecommunications subscriber contracts 249/2001. XII. 18.
- the management of data communications services with special conditions for the security of data communications services, and government on the ID display and call forwarding rules for Regulation 253./2001. XII. 18.

The providers confidentiality:

The provider required to be kept confidential all learned personal informations, cannot provide these to any third partys without consent. Duty of confidentiality to those employed, member or agent to the provider. This breach is liable under the law.

Personal Data Protection

The customers personal information is kept confidential, the will not be given to third parties.

Consumer Protection

The laws and information regarding the consumer protection are avaliable on the National Authority for Consumer Protectio website (www.nfh.hu)

Issues not covered on the mentioned website are protected by the Civil Code and the contract between distance personas 17/1999. (II.5.) government regulation.

Limits of Liability

The provider is not responsible for any issues in the following cases:

- In malfunction which prevents the customer from connecting and/or placing order on catdoggps.com.
- In malfunctions with the customer hardware, software; failing internet connectivity; issues with the interet, database connection (eg.: due to maintenance)
- Price changes (without notice)
- Withdrawl of special offers

The providers decline all compensation claims which fit these points.

Legal satement

Relationship between the customer and the provider governed by Hungarian law. The parties in the event of a dispute, depending on the jurisdiction stipulate the exclusive jurisdiction of a court of competent Service headquarters.
Please note that the information, documents, pictures, images, texts and graphics, and the website designe shown on your screen protected by 1999 Act. LXXVI. copyright law and 1959 of the Civil Code of the Republic. Act IV.
With the placing of an order the customer accepts the terms and conditions of catdoggps.com, which has the right of change of conditions of the website.